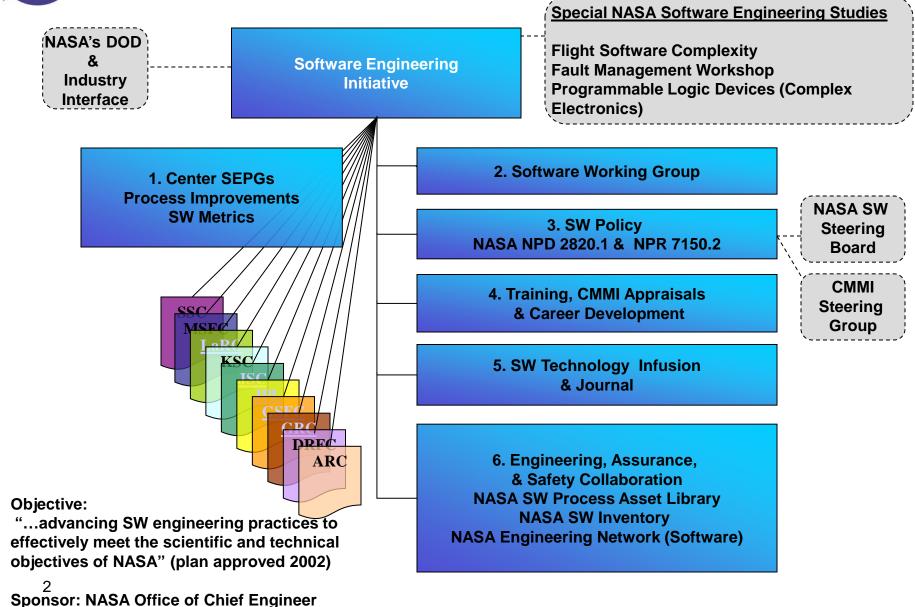


# NASA/Army Systems and Software Engineering Forum

# Improving Software Engineering on NASA Projects

May 11, 2010
Tim Crumbley & John C. Kelly
Office of Chief Engineer







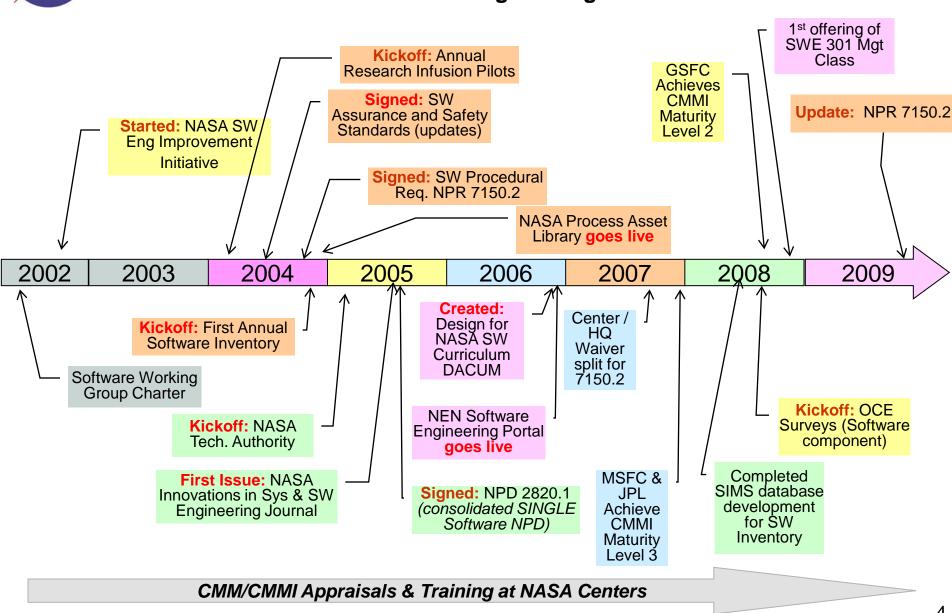
## FY 2010 Software Improvement Initiative Plans

	Policy & Procedural Requirements	Processes	Technology						
Ongoing	<ul> <li>NPD 7120.4* - completed</li> <li>NPR 7150.2A, SW Engineering Requirements update - completed</li> <li>OCE Survey* (10 Centers + HQ)</li> </ul>	<ul> <li>CMMI Appraisals</li> <li>NASA &amp; Center         Process Asset             Libraries (PALs)     </li> <li>SW Measurement</li> </ul>	<ul> <li>Tool Shed</li> <li>Sys &amp; SW Journal</li> <li>Reviewers and Rep. to OSMA's SW Assurance Research Program (SARP)*</li> </ul>						
New for 2010	<ul> <li>SW Engr. Handbook (Electronic)</li> <li>Center Compliance with new NPR 7150.2A (Phase 1)</li> <li>OSMA's update to NASA Safety and Assurance standards</li> <li>Representative to help develop new Programmable Logic Devices Policy/Std/HB*</li> </ul>	Center processes updated for consistency with new NPR 7150.2A	<ul> <li>Update SW Technology         Strategy for 2011 and beyond</li> <li>Interface to SW Architecture         Review Board effort (NESC)*</li> <li>Interface to Multi-Core Flight         computing*</li> <li>Interface to SW Engineering         Research Center (SERC)</li> <li>Interface to NASA Aviation         Safety Program*</li> </ul>						
Crosscutting	<ul> <li>Training (including NP)</li> <li>NASA Engineering Ne</li> <li>Software Inventory, SII</li> <li>SWG F2Fs, Leads Me</li> <li>Communications / Exc</li> </ul>	Center SW Improvement Plans Training (including NPR 7150.2A Classroom & NASA SATERN) NASA Engineering Network*, Software.nasa.gov Software Inventory, SIMS Tool, Analysis & Suggestions for projects to receive IV&V SWG F2Fs, Leads Meeting, & Telecons Communications / Exchanges (CMMI Steering Group, v1.3 CCB, TIMs, etc.) Interface to Systems Engineering Working Group							

<sup>\*</sup> Software Engineering portions or contributions



#### Timeline 2002 – 2009 NASA Software Engineering Initiative





### Top Software Issues from NASA Centers 2007

- 1. Software Requirements
- 2. Internal NASA-wide requirements (NPD, NPR, & Standards)
- 3. Training & Skill Development
- 4. Complex Electronics, FPGA, PLD, etc. (blurring of H/W S/W boundary)
- 5. Insight/Oversight of Contractor SW development
- 6. Tools
- 7. Empowerment of program/project SW personnel
- 8. Metrics/Measurement
- 9. COTS -Impacts of maintaining COTS and technologies for long-term systems and missions
- 10. Cost estimation need a standard approach



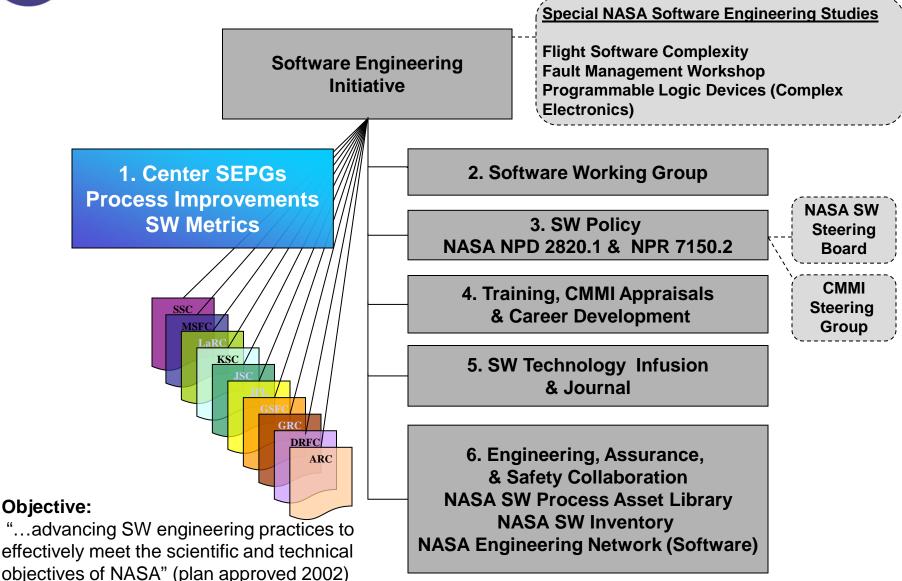
### Top Software Issues from NASA Centers 2010

- 1. Internal NASA-wide NASA Procedural Requirements & Standards (including Software Classification) (2)
- 2. Cost Estimation (10)
- 3. Software Workforce Level (New)



- 4. Systems Engineering / Software Engineering Interfaces (New)
- 5. Small Project Implementations (cross cutting) (New)
- 6. Empowerment of Software Engineering Personnel (7)
- 7. Software Requirements (1)
- 8. Complex Electronics (4)
- 9. Training & Skill Development (3)
- 10. Insufficient attention to Software on Contracts (New)









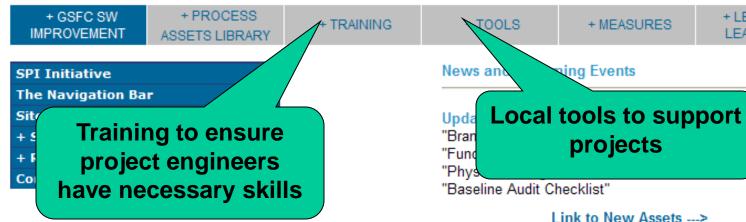
#### **GSFC Software Process Improvement**

If the Process Works...Improve It.



+ LESSONS

LEARNED



#### Welcome

The goal of GSFC Software Process Improvement is to establish and continuously improve system and software processes and products by providing the necessary supporting infrastructure, such as tools, templates, measurements support, and lessons learned. The objectives are to:

 Improve the quality, reliability, and safety of our products through the integration of sound system and software engineering principles and standards, so that our customers receive highly effective and reliable products that fulfill their scientific and

#### Conferences

Carnegie Mellon Software Engineering Institute (SEI) Software Engineering Process Group North America conference (SEPG '09) March 23-26, 2009 San Jose, California, USA

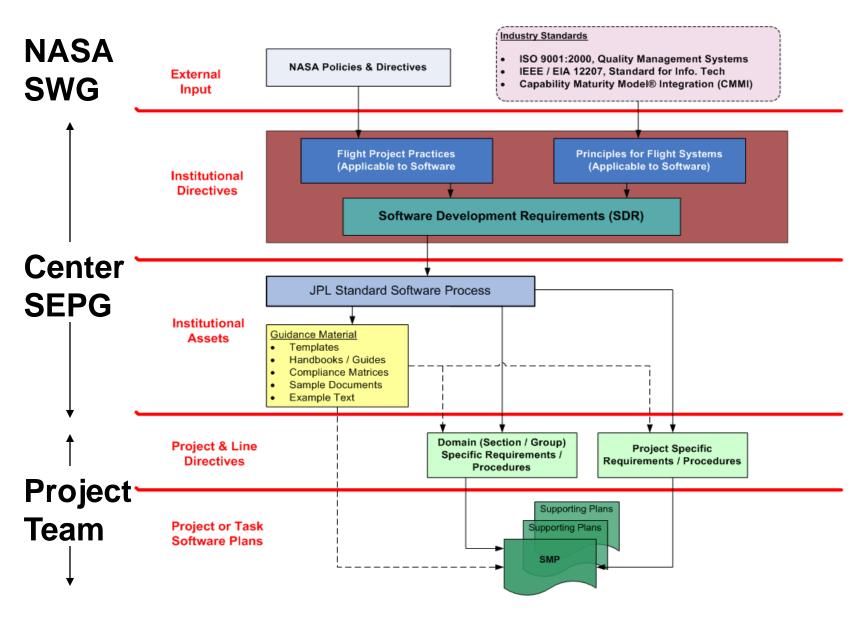
The 21st Annual Systems & Software Technology Conference (STC 2009)

April 20-23, 2009 Salt Lake City, Utah, USA

Southeastern Software & Systems Engineering



#### Requirements Flow





#### **NASA CMMI Summary**

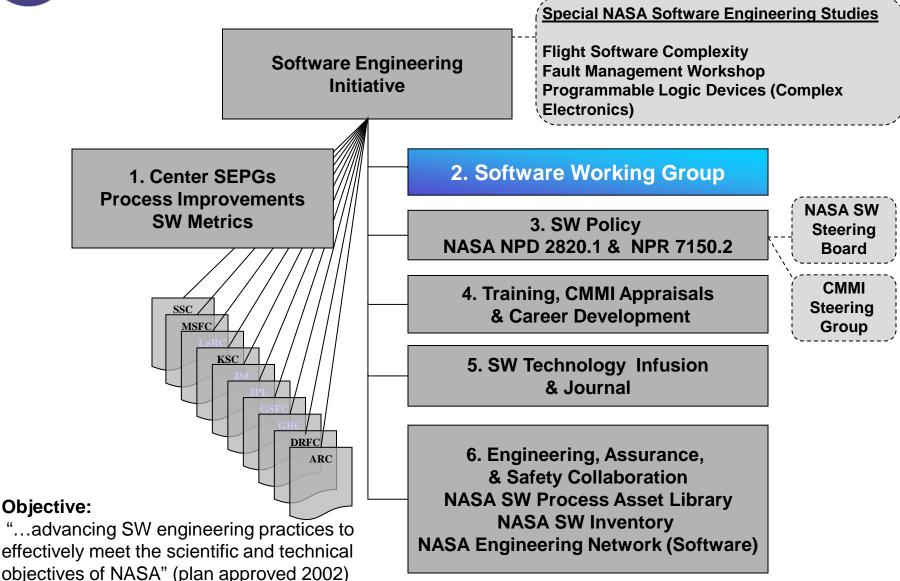
**Completed CMMI Appraisals** 

Center	Rating	Date	# Projects	Type	Project size
LaRC- ASDC	PP(CL3), CM(CL1)	17-Nov-06	1	Data Center Support	85
MSFC	ML3	24-Apr-07	3	Development	57,4,2 = 63
JPL	ML3	27-Sep-07	7	Dev & Maintenance	1,8,11,17,16,1,30 = 84
GSFC	ML2 + RSKM(2)	16-May-08	4	Dev & Maintenance	25,2,18,8 = 53
LaRC-FSSB	ML2 + CL3	3-Oct-08	3	Services	1,1,3 = 5
LaRC- SDAB	PP(CL3), REQM(CL3), CM(CL3), MA(CL3)	13-Mar-09	4	Development	1,5,10,5 = 21
JSC	MLO	2-Apr-09	4	Development	7,6,45,2 = 60
330	ML2	2-Api-09	4	Development	1,0,43,2 = 00

#### **Scheduled CMMI Appraisals in FY10**

			•						
SCAMPI A			SCAMPI B		SCAMPI C				
Cen	ter Mo	onth	Center	Month	Center	Month			
MSF	C Ap	ril	JPL	October	GSFC	February			
ARC	: Ma	ay	GSFC	June	JSC	April			
MSF	C Ju	ne							
GRO	C Au	gust							
JPL	Se	ptember							





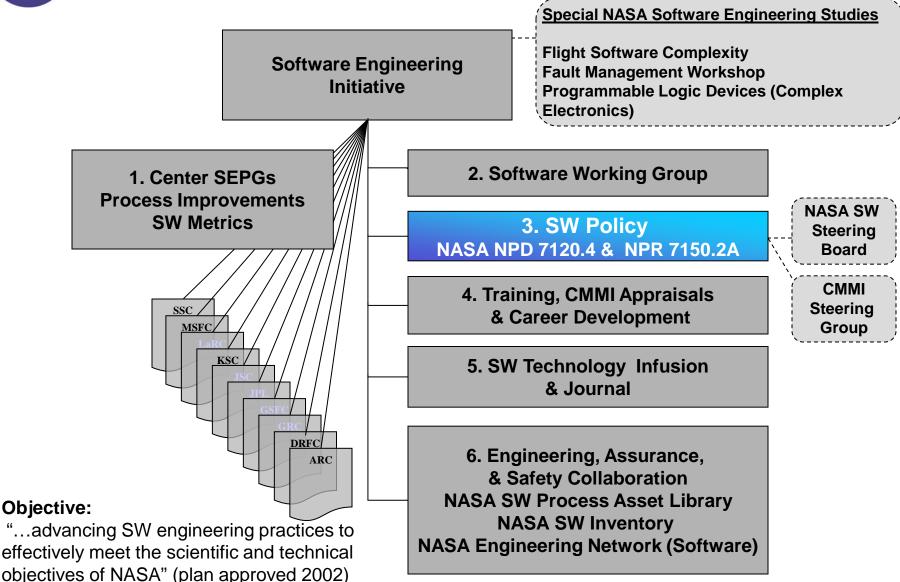


# Chartered Roles of the Software Working Group (SWG)

- Function as an advisory group
- Recommend, draft as requested, review, and promote policies, standards, & best practices
- Recommend and provide technical support for special studies
- Focus, integrate, and promote innovation and the continuous improvement of NASA's software engineering processes

- Support and help guide the establishment of software process improvement programs at each Center
- Facilitate the transfer of software technology
- Coordinate NASA representation within agency, interagency, and international boards
- Provide information to improve communication on software issues
- Ad hoc activities as needed





#### 1.3.1 Higher Agency-Level Requirements

NPD 1000.0, NASA Governance and Strategic Management Handbook.
NPD 1000.3, The NASA Organization.
NPD 1000.5, Policy for NASA Acquisition.

#### 1.3.2 Agency-Level Software Policies and Requirements



#### NPD 7120.4, NASA Engineering and Program/Project Management Policy

NPR 7120.5,
NASA Space Flight
Program and
Project
Management
Requirements

NPR 7120.6, Lessons Learned Process NPR 7120.7,
NASA Information
Technology and
Institutional
Infrastructure
Program and Project
Management
Requirements

NPR 7120.8,
NASA Research and
Technology Program
and
Project Management
Requirements

NPR 7123.1, NASA Systems Engineering Processes and Requirements NPR 7150.2, NASA Software Engineering Requirements

1.3.3 Agency-Level Multi-Center and Product Line Requirements (non- software specific)

These NPDs and NPRs elaborate, tailor, and in some cases add requirements to the ones above to address the needs of major multi-Center projects, specific product lines, and specific focus areas.

1.3.4 NASA and Industry Software Standards and Guidebooks



NASA Preferred Industry Software Standards and Guidebooks and NASA Software-Related Standards and Guidebooks are required when invoked by an NPD, NPR, Center-Level Directive, contract clause, specification, or statement of work.

1.3.5 Center-Level Directives (related to software)

Center-Level Directives are developed by NASA Centers to document their local software policies, requirements, and procedures.

1.3.6 Government In-house Development

Government in-house software development policies and procedures to provide quality products and to fulfill the requirements passed down by a project.

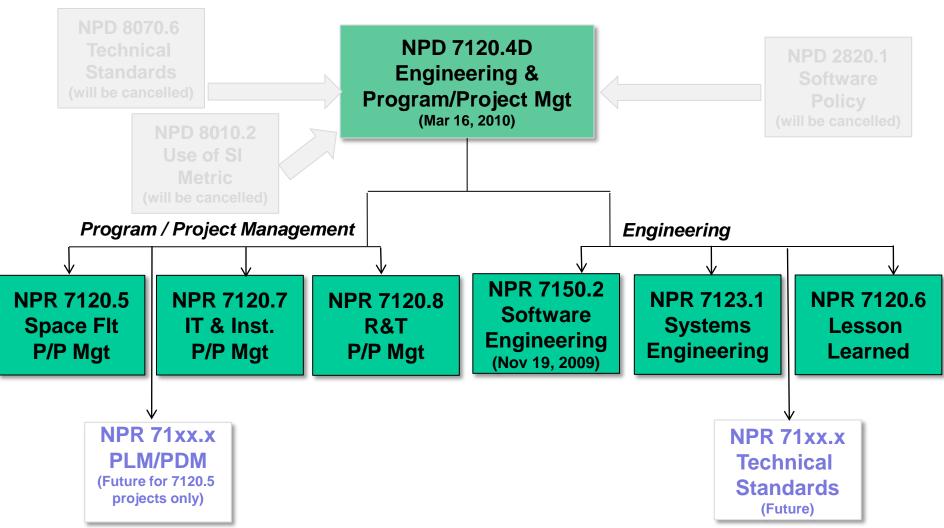
1.3.7 Contractor and Subcontractor

**Development** 

Contractors and subcontractors develop in-house policies and procedures to provide quality products and to fulfill the requirements passed down through a contract by a customer.



# Office of Chief Engineer Completed "Go To Architecture"



Note: NPD 7120.4D assumes NPD 2820.1 role in being the unique NASA NP<u>D</u> that covers software for all offices and organizations. NPD 7120.4 D is the *new parent NPD for NPR 2210.1, Release of NASA Software* 



#### NPR 7150.2A TABLE OF CONTENTS

#### **PREFACE**

- P.1 Purpose
- P.2 Applicability and Scope
- P.3 Authority
- P.4 Applicable Documents
- P.5 Measurement/Verification
- P.6 Cancellation

#### **CHAPTER 1. Introduction**

- 1.1 Overview
- 1.2 Organizational Capabilities and Improvement
- 1.3 Hierarchy of NASA Software-Related Documents

#### CHAPTER 2. Software Management Requirements

- 2.1 Compliance with Laws, Policies, and Requirements
- 2.2 Software Life-Cycle Planning
- 2.3 Commercial, Government, Legacy/Heritage and Modified Off-The-Shelf Software
- 2.4 Software Verification and Validation
- 2.5 Project Formulation Requirements
- 2.6 Software Contract Requirements

#### CHAPTER 3. Software Engineering (Life-Cycle) Requirements

- 3.1 Software Requirements
- 3.2 Software Design
- 3.3 Software Implementation
- 3.4 Software Testing
- 3.5 Software Operations, Maintenance, and Retirement

#### CHAPTER 4. Supporting Software Life-Cycle Requirements

- 4.1 Software Configuration Management
- 4.2 Risk Management
- 4.3 Software Peer Reviews/Inspections
- 4.4 Software Measurement
- 4.5 Best Practices
- 4.6 Training

#### **CHAPTER 5. Software Documentation Requirements**

- 5.1 Software Plans
- 5.2 Software Requirements and Product Data
- 5.3 Software Reports

#### CHAPTER 6. Tailoring, Engineering Technical Authority, and Compliance Measurement

- 6.1 Tailoring of Requirements
- 6.2 Designation of Engineering Technical Authority(s)
- 6.3 Compliance

**APPENDIX A. Definitions** 

**APPENDIX B. Acronyms** 

**APPENDIX C. References** 

**APPENDIX D. Requirements Mapping Matrix** 

**APPENDIX E. Software Classifications** 



#### Software is not all the same

flight software non-flight software

engineering software general purpose software

safety critical software non-safety critical software

... and it shouldn't be treated the same!



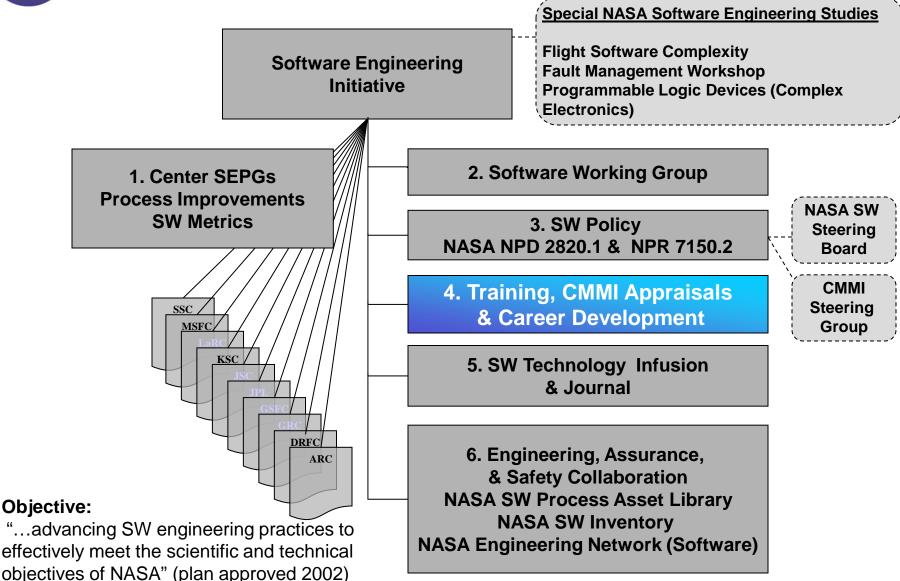
#### **NASA-wide Software Classification\***

Class A Space Flight Human Rated Software Systems Class B Non-Human Space Rated Software Systems Class C Mission Support Software & Facilities Class D Analysis and Distribution Software **Development Support Software** General Purpose Computing Software (Multi-Center or Multi-Program/Project) General Purpose Computing Software (Single Center or Project) Class H General Purpose Desktop Software

- **Notes 1.** "It is not uncommon for a project to contain multiple systems and subsystems having different software classes" (P.2.1)
  - 2. Whether software is <u>safety critical is an independent determination</u> based on NASA-STD 8719.13

    \* Established by NPR 7150.2







#### **Software Engineering DACUM**

#### Software Engineer DACUM - Phase 2 - Curriculum Plan

March 14<sup>th</sup> Baseline Version 5.5

Proposed modifications for April 25th, 2006 Baseline

#### RUNNING STATUS ON SOFTWARE ENGINEERING DACUM CORRICULUM

Tack ID by Place II #	Course	nai Liging Ligi	c	Assignee	Vender		Actio						Due Di Close Date	ate								
2.2	191 STATE	E07		Put/SG	*		Apr 200	-Description needs to be re-baselined to accommodate updates from Phase II report up through report version:   10.0 - 1.5 - 1.														
2.3	131 SWE	L07	Г	Z-TBD	7		-Noid o	on perusing to te (per April	finding I 06 F2	class to F decisi	fit desc on)(or	ription unt	il after 1 gap agair	101 an	d 301	Т						
3.3	Software Enquirements Development and Management	207.		Pot Incia	APPEL remains CA: FOU 10 Enquirement Des dopument on Management; CA: FOU 160-F Proper Tes Enquirement Development - Enquirement management		Microsta londe for modal reconstructors					De.170										
3.4	A Software Beginnenetts Development and Management 2 Course Matrix					Introduction to Aerospace at NASA	SWE 101 Introduction to Soltware Engineering	Software Requirements Development and Nanagement	Peer Reviews/ Inspections	Software Implementation	SWE 120 Software Testing	Software Software Engineering Processes	Sotware Configuration Nanagement	Software Design	Sortware for Embedded Systems	Software Safety & Relability	SWE 301 Software Management	Software and Process Metrics	Software	Software Process Improvement	Software Acquisition	Formal Methods for Software
				Career Level (Early, Mid, Late) EC			EC	EC	EC	EC	EC	MC	MC	MC	MC	MC	LC	LC	LC	LC	LC	LC
					Domain Knowledge																	
3a.2	Pear Reviews (Inspections	E0		aeronauti environm	pe of spacecraft and cs systems, aerospace ent and architecture																	
3a.3	Peer Reviews Ampretions	E0 5		systems, Technolog	e of flight and ground NASA Advanced gy, Basic and Applied and Institutional	•					•											
				Core Star Standards and guida			•	•	•	•	•	•	•	٠		•	•	•	•	•	٠	
					are Acquisition and Procurement																	
				Managem performan			•					•					•				•	
				C	are Engineering Life cycle Processes																	
				Developm			•	•														
				Software	Design												I					

#### **Curriculum Plan for Software Engineering**

#### Early Career Courses:

- 1. Introduction to Aerospace at NASA (IAN)
- 2. Software Engineering 101
- Software Requirements Development and Management
- 3a. Peer Reviews/ Inspections (short separate class)
- 4. Software Implementation
- 5. Software Testing

#### Mid-Career Courses

- 6. Software Engineering 201
- 6a. Software Maintenance
- 7. Software Configuration Management
- 8. Software Design
- 9. Software for Embedded Systems
- 10. Software Safety & Reliability

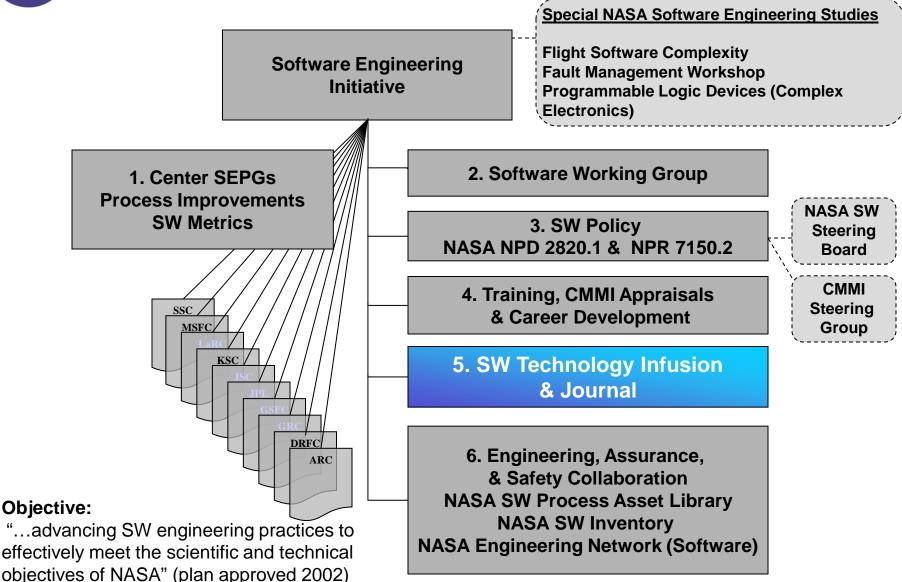
#### Later Career Courses

- 11. Software Engineering 301
- 12. Software and Process Metrics
- 13. Software Estimations
- 14. Software Process Improvement
- 15. Software Acquisition
- 16. Formal Methods for Software

Structured On-the-Job Learning

Informal On-the-Job Learning







**Software Architecture** 

AADL for the JPL SMAP

**Project** 

**Techniques** 

**Modeling and Assurance with** 

**Toward Clear and Consistent** 

**Textual Requirements: An** 

**Application of Natural** 

**Language Processing** 

#### **OSMA Software Assurance Research Program New**

Starts for FY10								
PI	Center	The Work						
Johann Schuman	ARC	Analysis of complex IVHM systems require methods beyond traditional testing – will also add information and perspective to the on-going work on safety case						
Mikael Lindvall	GSFC	A follow-on to prior work, this initiative will be adjusting the work plan to support MSL and GMSEC						
	PI Johann Schuman Mikael	PI Center  Johann Schuman  Mikael GSFC						

**Katie Weiss** 

Allen Nikora

JPL Lelia The team will be developing tools and

Command Process Modeling & Meshkat techniques to design and analyze robust **Risk Analysis** command/operations process **ARC** Infusion of SDA for Automated Guille Del Application of SDA (developed under NASA Carmin SBIR) on LADEE - collecting qualitative and Assessment of LADEE

quantitative information. This tool was previously tested by JSC MOD

Application of the AADL approach of SMAP to

be run in tandem with current processes

Developing approaches to support the

automated discovery of ambiguous and

inconsistent natural language requirements

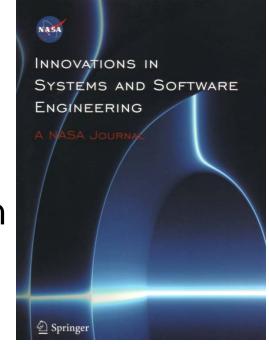
**JPL** 

**JPL** 

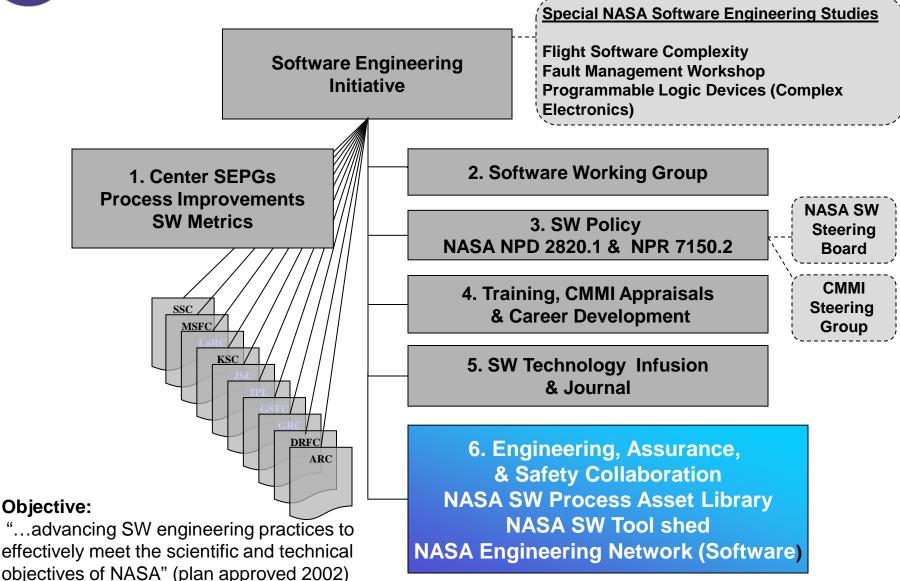


#### Research & Technology Infusion Journal

- Encourage and stimulate advanced technology and research work that is relevant to NASA's missions
- Promote positive communication between the research and practicing professionals
- Supports the maturation of software and systems engineering related to aerospace applications
- Joint editorship between academic and government researchers
- Started in April 2005









### Approach on requirements related to the developmental aspects of safety critical software

2010 (NASA STD 8719.13 and STD 8739.8 updates)

#### NPR 7150.2.<u>A</u>, SW Engineering

Minimum SW Engineer Requirements base on SW Classifications A – H and software safety criticality

Generic Engineering Design Requirement for safety critical software systems

Specific Program and Project Requirements (w/Human Spaceflight track record)

Include program/project specific SW safety requirements as well as the implementation of NPR 7150.2A, Sec. 2.2.12 NASA SW Assurance and Safety Standards

Requirements for identifying and applying SW Assurance methods

Requirements to implement a systematic approach for software safety\*

Set of SW safety requirements (and level of direction) beyond those found in NPR 7150.2 A

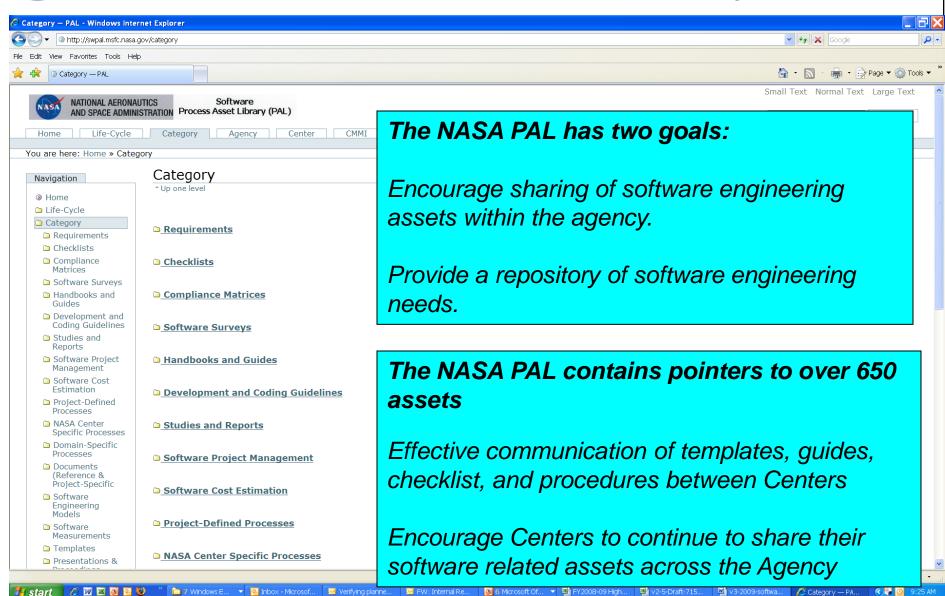
Solution: Harmonize Assurance & Safety Standards with NPR 7150.2A to resolve confusion over redundant aspects of documents

Note: The inclusion of <u>some</u> safety requirements in NPR 7150.2A <u>does not</u> relieve projects from complying with NASA STD 8719.13 and STD 8739.8

<sup>\*</sup> Safety identification, assurance, risk & hazards analysis, FMEA,... remain in NASA STD 8719.13.

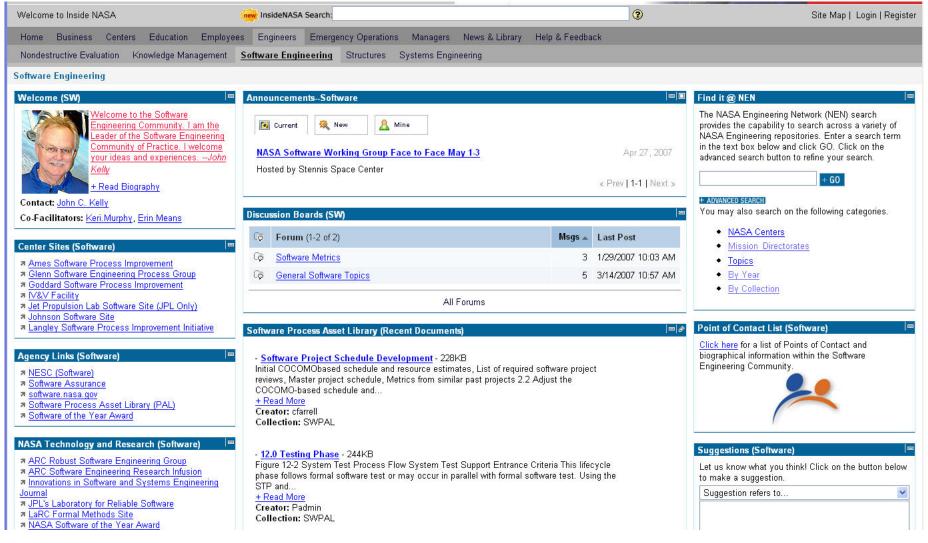


#### **NASA Process Asset Library**





# NASA Engineering Network Software Engineering Portal

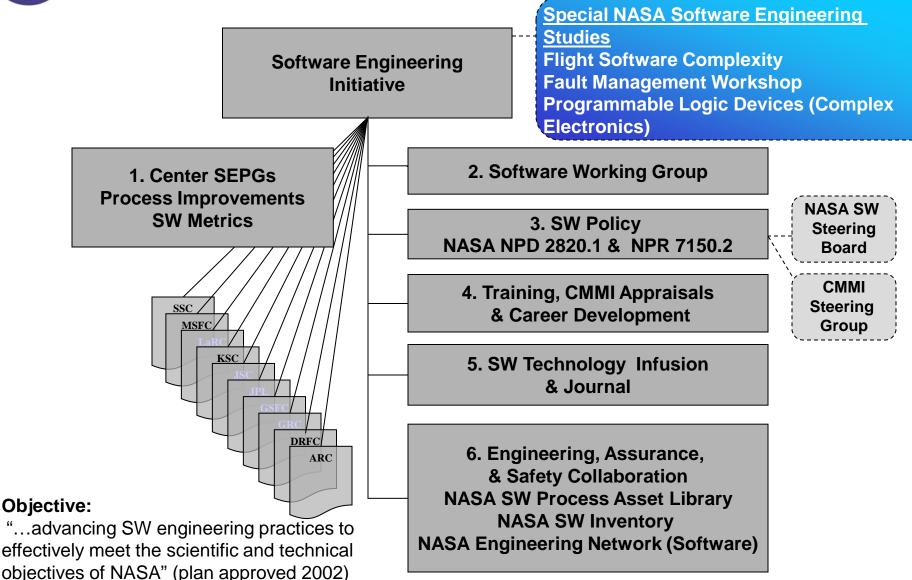




# Software Tool Shed Focus Area/Concept/Objective

- Deploy "in-house", open source and COTS software tools (static analysis) on NASA mission software.
- Demonstrate the feasibility of an Application Service Provider model that provides missions with software tools and expertise.
- Taking a general approach to ASP; Language independent but a focus on Java with some C/C++ capability.
- Recognizing the need for "bug" reporting strategies for developers and managers.
- Building a relationship between NASA software engineering research, applied software engineering and mission software development (infusion and requirements).





# NASA

#### NASA Study

### Flight Software Complexity Scope, Findings, Observations

- Requirements Complexity
- Challenging requirements raise downstream complexity (unavoidable)
- Lack of requirements rationale permit unnecessary requirements
- System-Level Analysis &

Design

- Engineering trade studies not done: a missed opportunity
- Architectural thinking/review needed at level of systems and software

Flight Software Complexity

- Inadequate software architecture and lack of design patterns
- Coding guidelines help reduce defects and improve static analysis
- Descopes often shift complexity to operations
- Growth in testing complexity seen at all centers
- More software components and interactions to test
- COTS software is a mixed blessing
- Shortsighted FSW decisions make operations unnecessarily complex
- Numerous "operational workarounds" raise risk of command errors

Verification & Validation Complexity

Operations Complexity



#### **Programmable Logic Devices** (Complex Electronics) **NESC Problem Description**

- Non descript discipline terms ("firmware", "software" & "hardware") have been used to describe a complicated device, which creates confusion
  - Is an FPGA/ASIC containing a microprocessor function and associated code a hardware or software system?
- No known single NASA-wide set of procedures, policy and/or guidelines exists for the design, development, test, and evaluation (DDT&E) of FPGA/ASICs for space flight applications.
- Historically, the application design's operational speed and complexity has increased concurrently with the size of the circuitry decreasing
  - The single integrated circuit gives the appearance of minimal complexity
  - Past experience has uncovered undesirable features existing in designs
- This situation has all the ingredients of a pending accident
  - Complex design with critical functions + Difficultly in thoroughly testing all combinational logic modes + Varying DDT&E process + "It is only a chip" paradigm

31



- Reduces risk of software failure Increases mission safety
- More predictable software cost estimates and delivery schedules
- Smarter buyer of contracted out software
- More defects found and removed earlier
- Reduces duplication of efforts between projects
- Increases ability to meet the challenges of evolving software technology